End of Sale Announcement – PreCut & EasyCut & Viz Video Engine 2 & Viz One DB2 Support

Disclaimer
The information in this document is believed to be correct as of the date of publication. However, our policy is one of continual development, so the information in this guide is subject to change without notice and does not represent a commitment on the part of Vizrt.

Technical Support
For technical support and the latest news of upgrades, documentation, and related products, visit the Vizrt website at www.vizrt.com.

End of Sale and End of Life for PreCut & EasyCut & Viz Video Engine 2 & Viz One DB2 Support

Updated: 19th of August 2022

Vizrt announces the end-of-sale for PreCut, EasyCut, Viz Video Engine 2 & Viz One DB2 Support. The last day to order is the 31st of August 2022. Customers with active support and maintenance contracts will continue to receive support from Vizrt until the 31st of August 2024. Special customer agreements may supersede this notice.

Table 1 describes the end-of-life milestones, definitions, and dates. Table 2 lists the affected products and items.

Table 1. End-of-Life Milestones and Dates

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product as part of a purchase order from Vizrt. The product is no longer for sale after this date.	31st of August, 2022
End of Software Maintenance Releases Date	The last date that Vizrt may release any final software maintenance releases or bug fixes. After this date, Vizrt will no longer develop, repair, maintain, or test the product software.	31st of August, 2024
End of New Service Attachment Date	For equipment and software that is not covered by a Support and Maintenance contract, this is the last date to order a new service-and-support contract or add the equipment or software to an existing service-and-support contract.	31st of August, 2023
End of Service Contract Renewal Date	The last date to extend or renew a Support and Maintenance contract for the product. The extension or renewal period cannot extend beyond the last date of support.	31st of August, 2023
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the	31st of August, 2024

Milestone	Definition	Date
	product are unavailable, and the product becomes obsolete.	

Table 2. Products Affected by This Announcement

Affected Product Name and Code	Product Description
Viz One - Concurrent User – Essential (S-V1-USER-ESS-R)	Product License remains, however PreCut support is no longer included.
Viz One - Concurrent User – Premium (S-V1-USER-PREM-R)	Product license remains, however EasyCut support is no longer included.
Viz Video Engine * (SUP-VVE *)	Viz Video Engine software and hardware support for a period of one year. Software support includes maintenance releases and updates, hardware support includes spare parts to be shipped within 3 business days and excludes custom or other delays. For full support conditions, see separate Support and Maintenance Agreement.
Viz One DB2 Support	No separated license item available for this.

REPLACEMENT SOLUTION

Precut functionality has been incorporated into Studio, the Viz One web-based user interface. Customers utilizing Precut are advised to upgrade their Viz One systems to version 7.3 or above, and Studio 8.0 or above, which include this functionality. N.B. Existing Precut licenses are not automatically converted into Viz One user licenses.

The replacement of EasyCut is Viz Story. Existing former licenses are not automatically converted into actual user licenses of Viz One or Viz Story.

There is no direct replacement solution for Viz Video Engine 2 from Vizrt. We will continue working with partner solutions on a per-case basis. Any potential replacement with a third-party solution will not be covered under existing support agreements.

The replacement for Viz One DB2 Support is PostgreSQL Support. PostgreSQL is now the default DB engine of Viz One, and customers are advised to transition their system databases to PostgreSQL to continue receiving support beyond the announced End of Life date.

For more information, please contact your sales account manager or Customer Success representative.

FOR MORE INFORMATION

For more information about the Vizrt end-of-life product policy, go to:
http://www.vizrt.com/end-of-life/

For additional information, please contact:

Product Management Group Vizrt

pm.team@vizrt.com